# Chad Nemnich

## INFORMATION TECHNOLOGY/CYBERSECURITY

#### Contact

O'Fallon, MO 314.971.6079 Cnemnich9@gmail.com www.linkedin.com/in/Chad-Nemnich

#### Education

Lindenwood University St. Charles, MO

2022-2025

BA in Science-Cyber Security

Google Cybersecurity Professional Certificate

2025

St. Charles Community College St. Charles, MO

2020-2021

AA in Science-Cyber Security

Fort Zumwalt West High School O'Fallon, MO

2015-2019

## **Key Competencies**

Team Leadership &
Development
Project Management
Data Analysis
Process Optimization
Customer Relationship
Management
Python & HTML Coding
Windows & Linux OS
Hardware
Data Analysis
AWS

## **Professional Summary**

Cybersecurity graduate with proven leadership and operational management experience seeking to transition into Information Technology. Combines technical acumen with demonstrated success in team leadership, process optimization and customer relationship management. Track record of exceeding performance targets while maintaining high service standards.

## Professional Experience

Manager | The Collector Store LLC, St. Peters, MO (2020-Present) Promoted to Manager

Lead daily operations and staff management for distribution facility.

Optimize inventory management and shipping processes to ensure timely deliveries.

Implement customer service protocols resulting in improved satisfaction metrics.

Train and mentor staff members to exceed performance standards.

**Real Estate Agent** | Berkshire Hathaway, Wentzville, MO (2022-Present)

Drive business development through strategic networking and targeted prospecting initiatives.

Analyze market trends and data to optimize pricing strategies and maximize client returns.

Navigate complex negotiations and manage end-to-end transaction processes.

Maintain 95% client satisfaction rate through exceptional service delivery.

# Leadership

Successfully manage a team to exceed sales goals while maintaining excellent customer satisfaction.

#### References

Available upon request.