

# Pilar Barragan

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Saint Charles, MO

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+1 636 487 2424

- Twelve years of management experience in retail and warehouse distribution.
- Knowledgeable in Microsoft Office
- An organized and analytical individual who completes tasks efficiently and exceeds quality standards.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

## Work Experience

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### **Warehouse Team Lead**

General Mills-Saint Charles, MO

April 2024 to Present

- Oversees daily warehouse operations, ensuring efficient inventory management and logistics.
- Supervising a team of operators, coordinated workloads to achieve production targets, and maintained compliance with safety protocols.
- Executes loading and unloading operations, managed shipping and receiving paperwork, and developed strategies to enhance warehouse efficiency.
- Trains new employees and acted as the Safety Leader, fostering a safety and high-performance culture.

### **Warehouse Operations Supervisor**

Medline Industries-Saint Peters, MO

January 2022 to March 2024

- Lead and supervise a team of warehouse employees, ensuring their safety, productivity, training, and overall success.
- Anticipate and coordinate scheduling to optimize workflow and ensure timely and accurate deliveries, order receipts, shipments, and resolution of customer inquiries.
- Collaborate with cross-functional teams to move products within the facility and meet customer needs accurately and efficiently.

### **Process Assistant**

STL8 AMAZON FULFILLMENT CENTER-Saint Peters, MO

September 2019 to January 2022

- Management of department duties, allocating labor, leading meetings, assigning job duties, and communicating with internal and external suppliers.
- Metrics tracking and reporting of ATS/labor hours, volume goals, attendance, performance and providing feedback to associates.
- Overseen quality, Inventory, Replenishment, procurement, and receiving departments.

### **Department Lead**

Gordmans Inc-Saint Charles, MO

April 2018 to June 2020

- Communicating and leading associates daily with sales results, achieving credit goals, inventory control, and merchandising within company standards.
- Responsible for opening and closing the store, supervising a team and departments, and enhancing team morale.
- Oversaw backroom operations including the unloading of trailers, processing and placement of merchandise.

### **Shift Lead- Key Holder**

Walgreens Inc-Saint Charles, MO  
November 2018 to September 2019

- Accountable for opening and closing the store, including all systems start-ups, ordering, Inventory, known theft, cash handling, and ensuring floor and stockroom are ready for the business day.
- Managed safe counts, change orders, deposits and all change requests.
- Models and Delivers a distinctive and delightful customer experience.
- PTCB certified

### **Visual Merchandising Assistant Lead**

JcPenney Inc-Saint Peters, MO  
October 2017 to March 2018

- Manager on duty: provides training, coaching, and feedback on associates. Executes and drives customer service and sales.
- Maintains company standards in departments with RFID process of display, sales floor and stockroom audits.
- Ensures inventory accuracy in cycle counts, price changes, signage standards, monthly liquidation, damaged and stolen merchandise.
- OMNI- Performs picks, audits, returns to vendors, and out-of-stock merchandise. Packages online and in-store customer orders.

### **Department Manager**

Wal-Mart Inc-Saint Charles, MO  
October 2015 to September 2017

- Managed three departments with a 12-person crew daily.
- Completed Walmart Academy and conducted reviews on associates.
- Planned and ordered each quarter's merchandise to beat the previous year's sales forecast.
- Performed department audits and store inventory.

## Education

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### **Associate's in Information Technology**

UMGC - Michigan global campus  
January 2021 to Present

### **High school diploma**

St. Charles High School - Saint Charles, MO  
2004 to 2008

## Skills

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- Pharmacy Technician Experience (2 years)

- Cash Handling (10+ years)
- Typing (10+ years)
- ATS (2 years)
- Shift Management (8 years)
- Supply chain analytics (5 years)
- Warehouse management (5 years)
- Warehouse distribution (3 years)
- Supply chain (3 years)
- Logistics (10+ years)
- Packaging (10+ years)
- Microsoft Access (5 years)
- Microsoft Office (10+ years)
- Adobe Photoshop (10+ years)
- Adobe InDesign (10+ years)
- Retail Management (7 years)
- QuickBooks (5 years)
- AS400 (1 year)
- SAP (5 years)
- Order picker (3 years)
- Electric pallet jack (3 years)
- Inventory Control (10+ years)
- CPR (2 years)
- Oracle (2 years)
- Database management (3 years)
- Warehouse Supervisor Experience (5 years)
- Shipping & Receiving (5 years)
- Warehouse management system (3 years)
- Analysis skills
- Forklift (1 year)

## Certifications and Licenses

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### **Forklift Certification**

### **Pallet Jack Certification**